

Terms & Conditions of Registration

By completing this registration, I, as a player or as a parent/guardian of a player, agree to adhere to the following terms and conditions as laid out in this document.

Contents

Eligibility	1
Fees	1
Insurance.....	2
Code of Conduct	2
Misconduct	2
General Behaviour	3
Discrimination, Bullying, Harassment, and Victimization	3
Schedules	4
Equipment.....	4
Release of Liability	4
Media Release.....	5
Termination of Participation.....	5
Communication Policy:	5
Opting Out of Direct Marketing Communications.....	6
Changes to this Policy	6
Acceptance of Terms	6

Eligibility

All players must be at least 18 years of age to register and participate in any football activities organized by the club. Any player under 18 must have a legal guardian's permission to register and participate in the club's activities.

Fees

1. I take full responsibility for the payment of all fees associated with my or my child's registration with PCFC, including a non-refundable registration fee that must be paid upon registration.

2. The registration fee typically covers the cost of insurance, field rentals, and other expenses associated with the club's operations.
3. Any additional fees, such as uniform or equipment costs, will be communicated to players prior to registration and must be paid in full before the player can participate in any activities.
4. I understand that all players must be financial members of the club by the start of the season in order to participate in games.
5. As the parent or guardian of a player under 18, I am also responsible for any fees or fines incurred by the player while playing for the club.
6. A \$50 administration fee will be charged for any cancellations or de-registration requests after a player has been made active and/or allocated to a team.

Insurance

Insurance is provided by www.gowgatesport.com.au/football and I am responsible for familiarizing myself with the information contained within

Code of Conduct

Code of Conduct, is an essential aspect of the registration process for the Pimpama City Football Club (PCFC). This policy helps to ensure that the club's activities are conducted in an orderly and respectful manner, and that all members feel safe and welcome.

As a member of PCFC, I am obliged to adhere to the FFA Code of Conduct, and will respect all club and opposition members, referees, coaches, and officials.

I also agree to abide by the FQ National Member Protection Policy, FQ Social Media Guidelines, FQ Privacy Guidelines, and the FFA Statutes and Regulations.

Misconduct

Misconduct is any behaviour that violates the PCFC Code of Conduct or FQ Code of Conduct or any rules and regulations set forth by the governing bodies of football. Examples of misconduct include, but are not limited to:

- Discrimination of any kind, including but not limited to racism, sexism, and homophobia.
- Any form of violence or physical abuse, including but not limited to fighting, bullying, or harassment.
- Use of illegal drugs or performance-enhancing substances.
- Gambling or betting on football matches.
- Failure to respect the rights and dignity of others, including opponents, officials, coaches, and fans.
- Failure to be punctual and present for all training sessions, matches, and club events.
- Any other behaviour that is deemed inappropriate or unprofessional by the club management or designated representatives.
- Violation of laws and regulations set by the governing bodies of football.

In the event of misconduct, the club management or designated representatives will conduct an investigation to determine the appropriate course of action. Depending on the severity of the misconduct, disciplinary action may include a warning, suspension, or termination of membership. The club reserves the right to take appropriate legal action if necessary. It is important to note that any form of misconduct will not be tolerated and can have serious consequences for the individual involved as well as for the club as a whole. All members are expected to uphold the highest standards of personal conduct and professionalism at all times.

General Behaviour

General behaviour is the overall conduct and actions of members of PCFC in all settings, including but not limited to training sessions, matches, club events, and outside of club activities. It is expected that all members will conduct themselves in a manner that reflects positively on the club and the sport of football. The following are examples of appropriate general behaviour:

- Respect for all individuals, including teammates, opponents, officials, coaches, fans, and members of the community.
- Positive attitude and strong work ethic, including punctuality, dedication, and commitment to the club and the sport.
- Professional conduct at all times, including appropriate language, dress code and behaviour.
- Compliance with all rules and regulations set forth by the governing bodies of football, including but not limited to FIFA, FFA, and local leagues and competitions.
- Adherence to the club's Code of Conduct and any other policies or guidelines set forth by the club management.
- Willingness to learn and improve, including taking constructive criticism and feedback from coaches and other club representatives.
- Active participation in club events and community outreach programs, when applicable.
- Showing good sportsmanship, including fair play and respect for opponents.
- Responsible use of social media and other forms of communication, including not posting inappropriate or offensive content.
- Being a good role model for others, including younger players and members of the community.

All members of PCFC are expected to exhibit appropriate general behaviour at all times, both on and off the field. Failure to do so may result in disciplinary action, including a warning, suspension, or termination of membership. The club management and designated representatives will monitor and address any concerns related to general behaviour in a timely manner to ensure that the club maintains a positive reputation and a welcoming environment for all members.

Discrimination, Bullying, Harassment, and Victimization

Discrimination, bullying, harassment and victimization are serious issues that will not be tolerated within PCFC. All members of the club, including players, coaches, staff, and volunteers, are expected to treat each other with respect and dignity at all times.

- Discrimination is any behaviour that singles out an individual or group based on their race, gender, sexual orientation, religion, age, or any other protected characteristic. This includes, but is not limited to, verbal or physical abuse, harassment, and discrimination.
- Bullying is any repeated or intentional behaviour that causes harm, fear or distress to an individual or group. This includes, but is not limited to, physical, verbal or psychological abuse.
- Harassment is any unwanted or unwelcome conduct that creates an intimidating, hostile or offensive environment. This includes, but is not limited to, sexual harassment and stalking.
- Victimization is treating an individual less favourably because they have made a complaint or raised concerns about discrimination, bullying or harassment, or because they are suspected of having done so.

In the event of discrimination, bullying, harassment, or victimization, the club management or designated representatives will conduct an investigation to determine the appropriate course of action. Depending on the severity of the misconduct, disciplinary action may include a warning, suspension, or termination of membership. The club reserves the right to take appropriate legal action if necessary. It is important to note that any form of discrimination, bullying, harassment, or victimization will not be tolerated and can have serious consequences for the individual involved as well as for the club as a whole. All members are expected to create and maintain a safe and inclusive environment for all.

Schedules

Players must be available to attend all scheduled practices and games. In the event of a conflict, such as a prior commitment or illness, players must inform the coach or team manager as soon as possible. Frequent absences or lack of communication may result in reduced playing time or removal from the team.

Equipment

All players are responsible for providing their own boots and shin guards. The club provide playing and training kits, this include Game Shirt, Training Shirt, shorts and socks.

The club will provide the training equipment as in balls, cones, agility poles and other such equipment to assist and help improve coaching.

Players are responsible for the maintenance and care of their equipment and any kits needing replaced will come at a cost. This cost will be disclosed at the time of replacement and may include shipping costs.

Release of Liability

By registering, players agree to release the club, its officers, coaches, and other representatives from any and all claims or liability for injuries or damages sustained while participating in club activities.

This includes, but is not limited to, injuries sustained during training, games, and transportation to and from events.

Media Release

Players, members and family grant the club the right to use their name, image, and likeness for publicity and promotional purposes. This includes, but is not limited to, the use of player's name, image, and likeness on the club's website, social media, and in any other media or promotional materials. We occasionally post game day photos to our club website, Instagram, and Facebook page throughout the season.

If you do not wish for you or your child to appear in any form of media for PCFC, please advise the club via email at club@pimpamacityfc.org.

Termination of Participation

The club reserves the right to terminate a player's participation in the club at any time for any reason. This includes, but is not limited to, violation of club rules, failure to pay fees, or conduct detrimental to the club.

Communication Policy:

1. To maintain positive and effective relationships, the committee of PCFC advocates that any issues that arise should be addressed at the most appropriate level.
2. For juniors, parents and caregivers should first consult with their coach(es) or manager(s) to resolve matters. Seniors should consult their coach(es) or manager(s).
3. If the issue is not resolved, parents should then contact the club's Junior Director. Seniors should contact their Senior Director.
4. If the issue is still not resolved, the Club Secretary should be contacted to discuss the matter further with the club committee.
5. We encourage face-to-face dialogue and remind members that social media is not an appropriate forum for resolving matters productively and professionally.
6. Members are reminded to keep their personal contact details current, including email addresses and mobile numbers, and to update them as needed throughout the season.
7. The club will communicate updates and news via text message or email, as well as through the club's website and social media platforms. It is important that members keep their contact information up to date to ensure they receive all important communications from the club.

By adhering to these terms and conditions, members are automatically added to the club's communication database. If a member wishes to not receive communications about the club, events and other updates, please see the next section.

Opting Out of Direct Marketing Communications

You can opt out of receiving further messages or communications from PCFC at any time by following the unsubscribe instructions in the message sent to you. If you wish to unsubscribe from communications that PCFC sends to you, you can also send an email to club@pimpamacityfc.org.

Changes to this Policy

We may modify, alter, or otherwise update this Policy at any time by publishing the new version of the Policy on the PCFC website. We will indicate any changes by updating the date of this Policy. If you have any questions about this Policy, please contact the Pimpama City Football Club using the details below.

Acceptance of Terms

You may contact PCFC by:

- writing to Pimpama City Football Club, PO Box 291, Upper Coomera 4209 QLD, or
- emailing club@pimpamacityfc.org

You may complain about our collection, use or disclosure of your personal information by contacting the PCFC using the contact details above with your full name and contact details, together with a detailed description of the complaint. We will respond to your complaint within a reasonable period and inform you of the next steps we will take in dealing with your complaint. If we are unable to resolve your complaint, we will inform you of the steps available to you in those circumstances.

Special Note

Please remember that volunteers are the backbone of the club and we encourage members to consider giving some of their time to help out around the club on game day or at special events. Every hour helps and makes a big difference.

THANK YOU FOR YOUR COOPERATION AND SUPPORT OF PCFC.
